

My Siebel Homepage!

In Siebel, when workers sign into the system, their own “Homepage” will display. This Homepage is an electronic desktop listing all your daily tasks within the system!

The screenshot shows the Siebel My Homepage interface. At the top, there is a system tool bar with menus like 'File', 'Edit', 'View', 'Navigate', 'Query', 'Tools', and 'Help'. Below this is a navigation bar with tabs for 'Home', 'Cases', 'Contacts', 'Service', 'Branch Coverage', 'Activities', and 'Households'. The main content area is titled 'My Homepage' and includes a welcome message: 'Welcome Back Traci Queener. Today is Friday, March 15, 2013.' There are three main sections, each with a table of data:

- My Cases:** A table with columns: New, Case Number, Case Type, Status, First Name, Last Name, Priority, and Opened Date. It lists several cases, including one with Case Number 1-3728741 and another with Case Number 1-2169511.
- My Service Requests:** A table with columns: New, SR #, Master Case #, Last Name, First Name, Status, Priority, Type, Area, and Date Opened. It shows one service request with SR # 1-2435901.
- My Activities:** A table with columns: New, Due, Type, Description, Priority, Created, and Status. It lists activities such as 'Appointment' and 'Notice'.

On the right side, there is a 'My Calendar' widget showing the date 'Friday 3/15/2013' and a time grid from 09:00 AM to 06:00 PM. A system tool bar is also visible at the bottom of the page.

After you sign into the system, you will see your daily assigned Siebel Cases, Service Requests and Activities listed down the page. It also includes a calendar to the side and system tool bar across the top.

This is your centralized daily task board! All in one place!